

# TERMS AND CONDITIONS OF REGISTRATION

## For the top-level domain .se from January 2, 2023

(The Swedish version of these terms and conditions shall prevail)

### 1 Introduction

- 1.1 Stiftelsen för Internetinfrastruktur/The Swedish Internet Foundation (802405-0190), Box 92073, 120 07 Stockholm is an independent public interest foundation that is responsible for the administration of the Domain Name Registry under the top-level domain .se which is regulated in the provisions of the Swedish Top-level Domains Act (2006:24).
- 1.2 The Swedish Internet Foundation has concluded an agreement with Registrars who thereby are entitled to provide Registration Services for Domain Names and, upon request from the Domain Holder, register and administer Domain Names. A list of The Swedish Internet Foundation's Registrars is available at <https://internetstiftelsen.se/en/registrars/>.
- 1.3 These Terms and Conditions of Registration apply for all Domain Names registered under the top-level domain .se, and apply between the Registrar, the Domain Holder and The Swedish Internet Foundation. These Terms and Conditions of Registration take precedence over each Registrar's own terms and conditions with the Domain Holder.

### 2 Definitions

The following terms and expressions apply in these Terms and Conditions, unless stated otherwise:

- 2.1 'ASCII' refers to the American Standard Code for Information Interchange.
- 2.2 'Authorization code' refers to the password, where applicable, is created for the registered Domain Name.
- 2.3 'Deactivation' means that the Domain Name is not published in the .se-zone. However, the actual registration of the Domain Name itself is not affected.
- 2.4 'Domain Name' refers to the prefix (name) that is to the left of the top-level domain or the main domain, separated from it with a dot (e.g. "name" in name.se).

- 2.5 'Domain Name Registry' refers to the register containing all the Domain Names under the top-level domain .se that is administered by The Swedish Internet Foundation.
- 2.6 'Domain Holder' is the person or legal entity that is applying for registration of a Domain Name, or who owns a Domain Name, and to whom these Terms and Conditions of Registration apply.
- 2.7 'DS records' refers to delegation posts for DNSSEC.
- 2.8 'IDN' refers to the Internationalized Domain Name. More information about IDN is available at <https://internetstiftelsen.se/en/how-to-register-a-domain-name/terms-and-conditions-for-se-and-nu-domains/>.
- 2.9 'Registrar' is any of The Swedish Internet Foundation's approved traders who provide Registration Services under the top-level domain .se.
- 2.10 'Registration Services' refers to the following services that are offered to a Domain Holder: new registration, deregistration, renewal, transfer, updating of contact information, administration of name servers, change of Registrar, and administration of DS records.
- 2.11 'The Swedish Internet Foundation' refers to The Swedish Internet Foundation/Stiftelsen för Internetinfrastruktur.
- 2.12 'Top-level Domains Act' refers to the Swedish Top-level Domains Act (2006:24).
- 2.13 'Transfer' refers to when The Swedish Internet Foundation transfers the registration of a Domain Name to a new Domain Holder following an alternative dispute resolution proceeding according to paragraph 6.3 or due to a decision according to paragraph 6.4.

### **3 Registration of domain names**

#### **3.1 Conditions for application**

- 3.1.1 Any natural person or legal entity with a personal identification number or corporate identity number, or that can be identified via a registration designation in a register maintained by a governmental authority, or by an organization exercising state authority, may apply for registration of a Domain Name under the top-level domain .se.

- 3.1.2 For new registration of Domain Names, a 'first come, first served' principle, which means Domain Names are allocated in the order in which the applications are entered in The Swedish Internet Foundation's register.

## 3.2 Formulation of the Domain Name

- 3.2.1 A Domain Name under the top-level domain .se may only be comprised of the characters and letters listed in the .se character table published on <https://internetstiftelsen.se/en/how-to-register-a-domain-name/terms-and-conditions-for-se-and-nu-domains/> and must otherwise comply with the restrictions for placement and combination that is provided on the webpage and as described in this paragraph 3.2.
- 3.2.2 Number combinations in the format xxxxxx-xxxx and xxxxxxxx-xxxx that comprise, or may comprise, a personal identity number cannot be registered.
- 3.2.3 Some technical limitations apply to the design of the Domain Name. These are listed at <https://internetstiftelsen.se/en/how-to-register-a-domain-name/terms-and-conditions-for-se-and-nu-domains/>.
- 3.2.4 A Domain Name shall include at least one character, and may contain a maximum of 63 characters.
- 3.2.5 A Domain Name cannot be registered as a new name if it is identical to a previously registered Domain Name under the top-level domain .se.
- 3.2.6 Sub-domains of already registered Domain Names are administered by the Domain Holder of the Domain Name in question (such as "example" in "example.domain.se").
- 3.2.7 Certain Domain Names are blocked by The Swedish Internet Foundation and cannot be registered. These Domain Names are available at <https://internetstiftelsen.se/en/how-to-register-a-domain-name/terms-and-conditions-for-se-and-nu-domains/>.
- 3.2.8 Certain Domain Names are reserved for authorized Domain Holders and can be registered after special assessment. These Domain Names are available at <https://internetstiftelsen.se/en/how-to-register-a-domain-name/terms-and-conditions-for-se-and-nu-domains/>.

## **4 The Domain Holder's obligations**

### **4.1 Responsibility for information**

4.1.1 Concerning new registration, in the application for a Domain Name, the Domain Holder is responsible for providing the following information:

- (i) full Company name and contact person or, if a private individual, their first name and surname,
- (ii) corporate identity number or personal identification number (for those other than Swedish Domain Holders, other foreign equivalent identification information can be provided),
- (iii) postal address,
- (iv) phone number, and
- (v) e-mail address.

The information must be complete and correct. Information provided with the intention to shield the identity can be considered as incorrect.

4.1.2 The Domain Holder is obliged to continually and without delay inform the Registrar of any changes in the information given in the application, including change of e-mail address. The Registrar will then correct the information in The Swedish Internet Foundation's register of Domain Names.

### **4.2 Verification of the selected Domain Name**

The Domain Holder is obliged at all times to ensure that the Domain Name selected does not constitute an infringement of the rights of another party, nor in any other way constitute a violation of applicable statutes or public order, and is not intended to cause offence.

## **5 Domain Holder's rights to registration services**

### **5.1 Registration Services**

The Registration Services are performed by the Registrar with whom the Domain Holder has concluded an agreement. If the Domain Holder's agreement with the Registrar has ceased in accordance with paragraph 5.3, or if the Registrar's agreement with The Swedish Internet Foundation has ceased, the Domain Holder shall select a new Registrar in accordance with paragraph 8.

The Registrar shall, upon request from the Domain Holder, provide the following Registration Services in accordance with the Registrar's applicable pricelist and other terms and conditions.

5.1.1      ***New registration of Domain Name***

5.1.1.1     The Registrar has undertaken to, upon request of the Domain Holder, enter new registrations of Domain Names under the top-level domain .se.

5.1.1.2     With a new registration, the Domain Holder shall promptly receive, no later than ten working days from when the Registrar sent the application to The Swedish Internet Foundation, a notification from the Registrar about whether the new registration has been made or whether there are impediments according to these Terms and Conditions of Registration.

5.1.1.3     During the registration period, the Domain Holder receives an exclusive right to use the registered Domain Name under the top-level domain .se.

5.1.2      ***Renewal of Domain Name***

The Registrar has undertaken to, upon request from the Domain Holder, renew the registration period for the Domain Holder's Domain Name, with the exception of paragraph 5.3.

Such request also means a request for automatic renewal of the registration period, if it is set out in the agreement between the Registrar and the Domain Holder.

5.1.3      ***Updating of contact information***

The Registrar has undertaken to, upon request from the Domain Holder, ensure that the contact information for the Domain Holder is updated.

5.1.4      ***Management of name servers***

The Registrar has undertaken to, upon request from the Domain Holder, add, remove or change the name server for a Domain Name.

In cases where the Registrar is the name server operator for the Holder's Domain Name, the Registrar is entitled, for technical reasons, to add, delete or change name servers for these Domain Names without request of the Domain Holder.

In the event that the Registrar has received confirmation that name servers used for the Domain Name will cease to exist, the Registrar has the right, for technical reasons, to add, remove or change name servers for these Domain Names

without the request of the Domain Holder. In such cases, the Registrar shall inform the relevant Domain Holders.

The Swedish Internet Foundation reserves the right to change or remove the name servers provided for a Domain Name if The Swedish Internet Foundation is of the view that the stated name servers are obviously incorrect, cause, or may cause, serious operational disturbances.

#### 5.1.5 ***Deregistration of Domain Name***

The Registrar has undertaken to, upon request from the Domain Holder, deregister the Domain Holder's Domain Name.

#### 5.1.6 ***Transfer of Domain Name***

5.1.6.1 The Registrar has undertaken to, upon request from the existing Domain Holder, and on condition that the new Domain Holder has approved the Terms and Conditions of Registration and provided the information specified in paragraph 4.1.1, implement the transfer of the Domain Name to the new Domain Holder.

5.1.6.2 The Registrar shall promptly, and no later than five working days from when the conditions in paragraph 5.1.6.1 have been fulfilled, transfer the Domain Name to a new Domain Holder.

5.1.6.3 When the application for transferring a Domain Name is granted, the new Domain Holder will replace the previous registered Domain Holder.

#### 5.1.7 ***Change of Registrar***

5.1.7.1 The Registrar has undertaken, upon request from the Domain Holder, assist with the transfer of the administration of the Domain Holder's Domain Name from one Registrar to another Registrar in accordance with this paragraph 5.1.7.

5.1.7.2 The surrendering Registrar shall, upon request from the Domain Holder, produce a unique Authorization Code for the Domain Name that the Registrar administers on behalf of the Domain Holder.

5.1.7.3 The Domain Holder shall contact the surrendering Registrar and requests the Authorization Code for the relevant Domain Name that is affected by the change of Registrar. The surrendering Registrar shall promptly, but no later than five working days after the request, provide the Domain Holder with the Authorization Code. If the surrendering Registrar does not provide the Authorization Code

within five working days, The Swedish Internet Foundation is entitled to provide and pass on the Authorization Code to the Domain Holder.

- 5.1.7.4 The surrendering Registrar is responsible for ensuring that the Authorization Code is transferred to the Domain Holder in a secure manner, and the Registrar is always obliged to provide the Authorization Code upon request from the Domain Holder.
- 5.1.7.5 The Domain Holder shall contact the recipient Registrar and transfer the Authorization Code according to the receiving Registrar's procedures for this.
- 5.1.7.6 The recipient Registrar shall confirm the change of Registrar to the Domain Holder.
- 5.1.7.7 A fee for the Registration Service change of Registrar may not be charged by the surrendering Registrar.
- 5.1.7.8 The Domain Holder is aware that, when changing Registrar, the Domain Holder may have to pay a new fee for the Domain Name to the new Registrar.

#### 5.1.8 ***DS records***

- 5.1.8.1 The Registrar undertakes to, upon request from the Domain Holder, add, remove or change DS records, regardless of the name server provider.
- 5.1.8.2 If the Registrar is the name server provider for the Domain Holder's Domain Name, the Registrar is entitled to, without the request of the Domain Holder, add, remove or change DS records for these Domain Names.
- 5.1.8.3 The Swedish Internet Foundation retains the right to change, remove or refrain from publishing DS records provided if The Swedish Internet Foundation is of the view that these causes, or may cause, serious operational disruption.
- 5.1.8.4 In case the name server operator publishes necessary information for DNSSEC, The Swedish Internet Foundation may add, remove or change DS records for these Domain Names.

## 5.2 **Performance of the Registration Services**

The Registrar shall, upon explicit request from the Domain Holder, perform the Registration Services, but only if the Domain Holder has approved the Terms and Conditions for Registration and the Domain Holder has provided the necessary information. However, the Registrar is entitled to refuse to perform the requested

Registration Service if the Domain Holder does not pay the fee for the Registration Service, with the exception of paragraph 5.1.7 (Change of Registrar).

### **5.3 Registrar's termination of the agreement with the Domain Holder**

If the Registrar has reserved this right in the agreement with the Domain Holder, the Registrar may, with at least three months' notice, terminate the agreement with the Domain Holder by the date on which the registration period expires. The termination must be made in writing and clearly specify (i) that the agreement with the Domain Holder is being terminated after the end of the registration period, (ii) that the Domain Holder must select a new Registrar, (iii) how the Domain Holder transfers Registrars and (iv) that The Swedish Internet Foundation, pursuant to paragraph 8, will serve as the temporary registrar unless the Domain Holder selects a new Registrar on their own.

### **5.4 Impediment to performing Registration Service deregistration and transfer of Domain Name**

5.4.1 If an alternative dispute resolution procedure involving a Domain Name has been initiated in accordance with paragraph 7, the Domain Name may not be deregistered or transferred of Domain Name until the application for the dispute has been

(i) cancelled, dismissed or refused, or

(ii) has been approved and the decision may be executed according to paragraph 7.3.

5.4.2 If a legal procedure in Sweden concerning the rights to or control over a Domain Name has been initiated and The Swedish Internet Foundation has been informed in writing about the process, the Domain Name may not be deregistered or transferred until the matter has been resolved. However, this does not apply if a ban on deregistration or transfer appears to be unfair in the individual case.



## **6 The Swedish Internet Foundation´s right to Deactivate, deregister or transfer a Domain name**

### **6.1 Deregistration due to undertakings not being fulfilled**

- 6.1.1 The Swedish Internet Foundation has the right to Deactivate or deregister a Domain Name if the Domain Holder does not fulfil its undertakings in accordance with paragraph 4.1.1 or 4.1.2.
- 6.1.2 In the event of any deficiency according to paragraph 4.1.1 or 4.1.2, The Swedish Internet Foundation shall send a notification to the Domain Holder with a request that the deficiency be rectified within a specified period of time. The notification to the Domain Holder shall contain information about the deficiency that is to be remedied. During this period, the Domain Holder is not entitled to perform the Registration Services set out in paragraph 5.1. If the deficiency has not been rectified within the period of time, The Swedish Internet Foundation has the right to Deactivate the Domain Name.
- 6.1.3 If a Domain Name is Deactivated, the Domain Holder can reactivate the Domain Name by rectifying the deficiency of which it was notified within 60 days from the date of Deactivation. If the Domain Holder does not rectify the deficiency of which it was notified, The Swedish Internet Foundation has the right to deregister the Domain Name.
- 6.1.4 If the Domain Name, or the use thereof, clearly violates Swedish legislation or statutes, The Swedish Internet Foundation has the right to immediately Deactivate or deregister the Domain Name.
- 6.1.5 The Swedish Internet Foundation has the right to Deactivate and deregister, and deny any renewal of, a Domain Name if the Domain Holder is a legal entity and this has been dissolved after completed bankruptcy or liquidation, or if the Domain Holder is a natural person and he/she has deceased and the estate has been dissolved by distribution of an estate.

### **6.2 Deregistration on the grounds that the Domain Name has not been renewed**

If the Domain Name is not renewed, The Swedish Internet Foundation will deregister the Domain Name after 60 days of Deactivation.

### **6.3 Deregistration or Transfer after alternative dispute resolution proceedings**

The Swedish Internet Foundation is entitled to deregister or Transfer a Domain Name after a decision on this in alternative dispute resolution proceedings according to stipulations in paragraph 7.

#### 6.4 **Deregistration or transfer due to a decision by state authority or court in Sweden**

The Swedish Internet Foundation may, as soon as possible, deregister or transfer a Domain Name if it is determined by a decision by a state authority or court in Sweden that the individual has greater right to the Domain Name than the Domain Holder, or if it is stated that the public should be given control over the Domain Name.

### 7 **Alternative dispute resolution proceedings**

In The Swedish Internet Foundation's alternative dispute resolution proceeding (ADR), disputes involving the allocation of Domain Names are settled.

#### 7.1 **The proceeding**

At all times, relevant information concerning procedures in the ADR proceeding for Domain Names under the top-level domain .se (Procedural Rules) can be found at, <https://internetstiftelsen.se/en/dispute-resolution/>.

#### 7.2 **Conditions for deregistration or Transfer**

A Domain Name may be deregistered or Transferred to the party requesting dispute resolution proceedings if the following three conditions are fulfilled:

1. The Domain Name is identical or similar to
  - a. a trade symbol (trademark or service mark),
  - b. a trade name or secondary business name,
  - c. a surname,
  - d. an artist's name (if the name is not associated with someone who deceased a long time ago),
  - e. a title of another party's copyrighted literary or artistic work,
  - f. a name that is protected by the Regulation concerning Certain Official Designations (2019:167), or
  - g. The name of a government authority that is listed in the registry that Statistics Sweden must maintain under the Swedish Code of Statutes SFS 2007:755 (Government Agencies Register Ordinance), or its generally accepted abbreviation,

which is legally recognized in Sweden and to which the party requesting dispute resolution can prove its rights, and

2. The Domain Name has been registered or used in bad faith, and

3. The Domain Holder has no rights or justified interest in the Domain Name.

At all times, relevant instructions concerning the three conditions are available in the document “Instructions pertaining to ADR (paragraph 7.2)” available at <https://internetstiftelsen.se/app/uploads/2019/02/instructions-pertaining-to-adr-paragraph-7.2.pdf>.

### 7.3 Implementation of ADR decisions

- 7.3.1 An ADR decision which orders the transfer or deregistration of a Domain Name must be implemented by The Swedish Internet Foundation after 14 days from The Swedish Internet Foundation receiving the decision and if the petitioner followed the instructions in the Procedural Rules, unless the Domain Holder indicates that he or she, within this period, has initiated a legal action claiming greater rights to the Domain Name in Swedish general court. Swedish law shall apply, unless the parties have agreed otherwise. In the event the petitioner is not following the instructions as set out in the Procedural Rules, and does not rectify within 30 days from written notice, The Swedish Internet Foundation has the right to Deactivate and/or deregister the Domain Name.
- 7.3.2 If the Domain Holder’s petition claiming greater rights is dismissed or rejected, the ADR decision must be implemented as soon as the decision has gained legal effect. If the Domain Holder’s petition claiming greater rights is approved, the ADR decision must not be implemented.

## 8 Procedures when an agreement ceases

If the Registrar’s agreement with The Swedish Internet Foundation ceases, or the Domain Holder’s agreement with the Registrar ceases, the following applies for the Domain Holder.

- (i) The Domain Holder accepts that The Swedish Internet Foundation becomes the temporary registrar from the date when the Registrar’s agreement ceases and furthest until the registration period ends,
- (ii) The Domain Holder shall select a new Registrar during the time when The Swedish Internet Foundation is temporary registrar, and
- (iii) If the Domain Holder refrains from choosing a new Registrar the Domain Name will be Deactivated and deregistered when the registration period ends.

## **9 Management of personal data**

The Swedish Internet Foundation is the controller for the management of personal data in the Domain Name Registry. The management is done in accordance with The Swedish Internet Foundation's privacy policy for the Domain Name registry for .se, available at <https://internetstiftelsen.se/app/uploads/2019/02/integritetspolicy-se-eng.pdf>.

## **10 Miscellaneous**

### **10.1 The Registrar's right to assign the agreement**

The Registrar is entitled to, without the approval of the Domain Holder, assign its rights and obligations according to these Terms and Conditions of Registration to another Registrar.

### **10.2 Validity and amendments to the Terms and Conditions of Registration**

10.2.1 These Terms and Conditions of Registration apply until further notice, and The Swedish Internet Foundation is entitled to amend the current terms and conditions as stated below.

10.2.2 Amendments to the Terms and Conditions of Registration comes into effect 30 days after being published on The Swedish Internet Foundation's website, <https://internetstiftelsen.se>, but also applies from said date for a Domain Holder registered after amendments has been published.

10.2.3 The Registrar shall notify Domain Holders of amendments to the Terms and Conditions of Registration via e-mail when the amendment is published.

If an amendment of the Terms and Conditions is to the obvious advantage of the Domain Holder or only involves a linguistic adjustment, the Domain Holder does not need to be notified by the Registrar in connection with publication.

If the Domain Holder has not provided a functioning e-mail address, the Domain Holder is solely responsible for keeping informed about any amendments to the terms and conditions.

## **11 Damages**

11.1 Assuming there is no intentional or gross negligence, The Swedish Internet Foundation's liability for damages in relation to the Domain Holder shall be

limited to direct losses, with a total amount not exceeding one (1) base amount in accordance with the Swedish Social Insurance Code (2010:110).

- 11.2 Under no circumstances is The Swedish Internet Foundation liable to compensate for loss of profit, reduced sales, other loss of production, liability towards third party or other indirect damage.
- 11.3 A Domain Holder may only submit a claim according to the above if the Domain Holder has notified The Swedish Internet Foundation of this no later than 90 days after the Domain Holder became aware of, or should have become aware of, the basis for the claim.
- 11.4 The Swedish Internet Foundation shall be released from any obligation to compensate for damage, or fulfill certain obligations according to these Terms and conditions, if such fulfillment is fully prevented, as a result of any action or omission of an authority, contractual disputes in the labor market, natural disaster, war, sabotage, cyber-attack, explosion, fire, flood, statutory obstacles, pandemic, extreme weather conditions, changes in legislation or operational disruption, beyond the Swedish Internet Foundation's control and which the Swedish Internet Foundation could not foresee.

Operational disruption means an event in the IT systems of the Swedish Internet Foundation, or of a third party that provides services to the Swedish Internet Foundation, that results in the function of the IT systems being reduced or completely unavailable.

The Swedish Internet Foundation shall use reasonable efforts to remove, overcome or mitigate the extent and effect of the hindrance and resume performance of the obligations hindered as soon as practicable.

## **12 Communication**

Communication relating to these Terms and Conditions of Registration shall be submitted in writing to the postal address and/or e-mail address most recently supplied by the party. Communication that is sent by mail shall be considered to have reached the recipient inside Sweden within three working days of being sent. For recipients outside Sweden, ten calendar days apply from when it was sent. Communications sent electronically, such as e-mails or faxes, shall be considered to have reached the recipient immediately.

### **13 Applicable law, Disputes**

Swedish law shall be applied to these Terms and Conditions of Registration. In the event of a dispute arising as a result of these Terms and Conditions of Registration, an action shall be brought before a general court of law.

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